L Number	Hits	Search Text	DB	Time stamp
1	537	monitoring and agent and customer and (telephone or computer) and service and @AY<2000 and sampl$3	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/16 13:27
36	237	monitoring and agent and customer and (telephone or computer) and service and @AY<2000 and sampling	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/16 13:43
43	251	monitoring and agent and customer and (telephone or computer) and @AY<2000 and (voice adj recognition)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/16 13:53
64	164	(monitoring and agent and customer and (telephone or computer) and @AY<2000 and (voice adj recognition)) and word	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/16 13:54
-	26	379/265.06 and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 17:05
-	11	379/265.07 and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:01
-	98	379/88.09 and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:04
-	84	(feed-back) and survey and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 10:56
-	14	((feed-back) and survey and @AY<2000) and telephone	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 10:58
-	62159	((feed-back) or (feed adj back) or survey) and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:32
-	3773	(((feed-back) or (feed adj back) or survey) and @AY<2000) and telephone	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:32
-	1716	((feed-back) or (feed adj back)) and telephone and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:36
-	275	(((feed-back) or (feed adj back)) and telephone and @AY<2000) and customer	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:36

-	0	(customer near ((feed-back) or (feed adj back))) and telephone and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:39
-	86	(customer near ((feed-back) or (feed adj back) or feedback)) and telephone and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 09:40
-	73	"4345315"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 11:43
-	2	"5970121"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 11:45
-	6	"5822744"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 11:45
-	42	"5566291"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 11:46
-	1	"5433615".PN.	USPAT	2002/10/15 14:10
-	1	"5363507".PN.	USPAT	2002/10/15 14:11
-	1	"5261093".PN.	USPAT	2002/10/15 14:11
-	1	"5237678".PN.	USPAT	2002/10/15 14:11
-	769	(survey or feedback) and agent and customer and (telephone or computer) and service and @AY<2000	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 17:08
-	699	((survey or feedback) and agent and customer and (telephone or computer) and service and @AY<2000) and request$3	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/15 17:08
-	392	((survey or feedback) and agent and customer and (telephone or computer) and service and @AY<2000) and sampl$3	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2002/10/16 13:15